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**DANIEL REID PUBLISHED IN CANADIAN
PRIVACY LAW REVIEW REGARDING INTERNET
USERS' LIABILITY FOR PUBLISHING
DEFAMATORY STATEMENTS**

It is not unusual for unhappy consumers or customers to make their dissatisfaction known to third parties. However, when someone expresses that dissatisfaction in a review, rating or online post, s/he may incur legal liability for publishing defamatory statements.

[Dan Reid](#) was asked to write about developments in defamation law for the [Canadian Privacy Law Review](#) published by Lexis Nexis. His article appears in the March 2011 issue.